Argenta Spaarbank

Investor presentation

January 2020



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Agenda

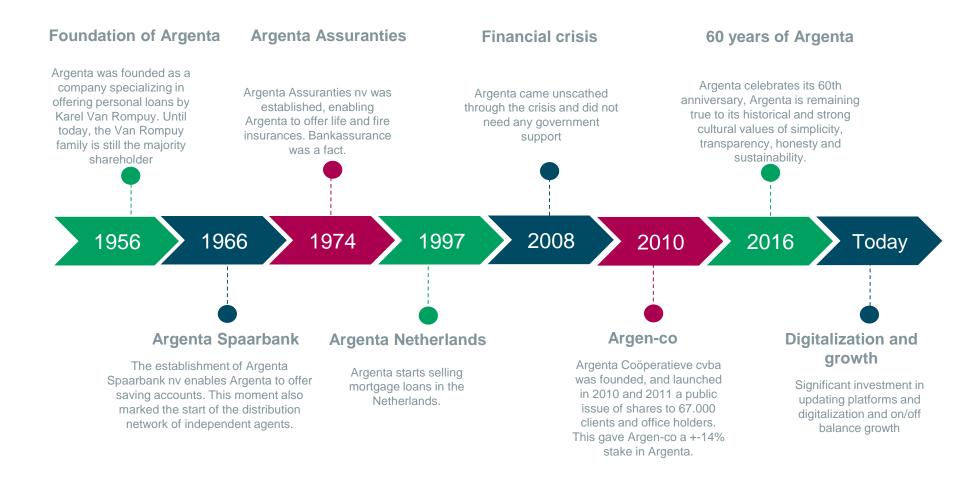
- 1. Argenta Overview
- 2. Financial Performance
- 3. Asset Quality
- 4. Solvency and Liquidity
- 5. Outstanding Debt
- 6. Wrap up
- 7. Glossary



1. Argenta Overview



Company history

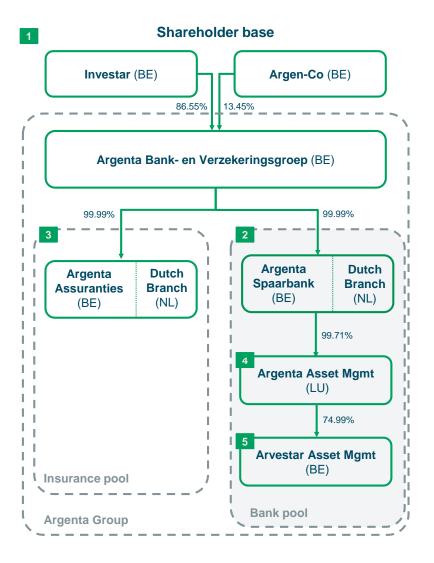




Group structure: full-fledged retail bank-insurer

A transparent group structure

- Stable shareholder base Investar (holding company of founding family) and Argen-Co (cooperative capital held by employees and clients).
- Banking operations in Belgium and the Netherlands.
- Insurance operations in Belgium and the Netherlands.
- Asset management operation incorporated in Luxembourg.
- On 30 July 2018, Arvestar Asset Management (AAM) was founded, a consolidated joint venture with Bank Degroof Petercam Asset Management N.V. (DPAM).





Strategy and Business Profile

Simple and easy-to-understand business model



- Integrated bank-insurance business model focussed on fruitful long term relationships with its retail clients, employees, tied agents, family shareholders and investors.
- Offering simple and transparent bank and insurance products and free of charge payment and custodial services.
- Broad reach through a strong network of independent agents in Belgium, third party distribution in the Netherlands, complemented by a user-friendly digital platform.
- Unrivalled levels of customer satisfaction, loyalty and brand strength:
 - Internal and external NPS surveys show top notch results.
 - Voted best bank in Belgium Satisfaction survey by Test Aankoop in 2019
 - Voted best Savings and Current Account by Bankshopper.be in 2017 and 2018.
 - Voted best bank General Satisfaction by the independent inquiry by Spaargids.be in 2018.
 - Identified as strongest bank brand strength in Flanders in 2016 in a study published by the Benchmark Company.
- Integrated operating model creating cost synergies and efficiencies.



2. Financial Performance



Overview of Key Financial Data H1 2019

Argenta Group¹

| | _ |
|----------------------------|---------|
| Net result | 77.3 m |
| Return on Equity | 5.9% |
| Total assets | 49.0 bn |
| Total equity | 2.7 bn |
| Cost / Income ² | 67% |
| Total funds under mgmt | 47.1 bn |
| CET 1 | 22.5% |
| | |

Argenta Spaarbank¹ 46.8 m Net result Return on Equity 4.6% Total assets 42.4 bn Total equity 2.0 bn Cost / Income² 75% Total funds under mgmt 41.6 bn CET 1 22.3% **Credit Rating** Standard & Poor's Short-term A-2

Long-term
Outlook

A-

Stable

Argenta Assuranties³

| Net result | 29.3 m |
|---------------------------|--------|
| Return on Equity | 12.9% |
| Total assets | 6.9 bn |
| Total equity | 0.5 bn |
| Premium Life ⁴ | 355 m |
| Premium Non-life | 92 m |
| Solvency II | 276% |

Note: all numbers are stated in EUR

- (1) Consolidated and adjusted for IFRIC 21
- (2) Cost / Income ratios excluding bank levies are 55% for Argenta Group and 60% for Argenta Spaarbank see slide 15
- (3) BGAAP
- (4) Including Universal Life unit-linked



Financial Objectives

| Argenta Spaarbank | FY 2018 | 1H 2019 | LT Target |
|---|---------|-----------|-----------|
| Return on Equity | 6.8% | 6.2% 1,2 | >8% |
| Leverage Ratio (fully loaded) | 4.7% | 4.5% | >4% |
| Cost / Income Ratio (excluding bank levies) | 56% | 56% 1,2 | 40% |
| CET 1 Ratio (BIII fully loaded) | 23.1% | 22.3% | >18% |
| Total Capital Ratio (BIII fully loaded) | 29.0% | 27.9% | >20% |
| Net Interest Margin (NIM) | 1.37% | 1.35% 1,2 | >1.4% |
| NSFR | 141% | 138% | >120% |
| LCR | 170% | 170% | >125% |

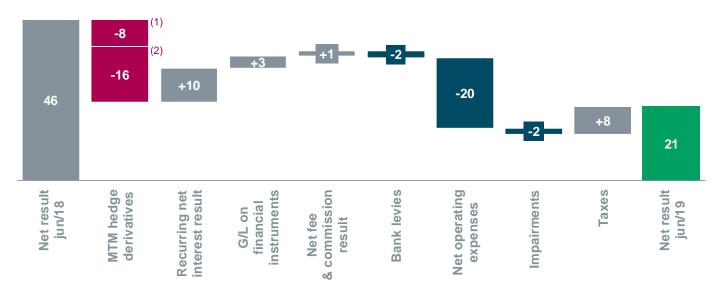
⁽¹⁾ Adjusted for IFRIC 21



⁽²⁾ Adjusted for MTM hedge derivatives – see page 8 for more clarification for ROE and NIM, and page 15 for cost / income ratio

Overview H1 result 2019

Net result walk Actual - Actual (mEUR)



| In millions of EUR | 1H 2018 | 1H 2019 | Δ |
|------------------------------|---------|---------|-----|
| Net interest income | 265 | 259 | -6 |
| recurring NII | 266 | 276 | +10 |
| one-off impact MTM | -1 | -17 | -16 |
| G/L on financial instruments | 3 | -2 | -4 |
| general result | -2 | 1 | +3 |
| one-off impact MTM | 4 | -3 | -8 |
| Net fee & commission result | -19 | -18 | +1 |
| fee income | 49 | 49 | -0 |
| commissions to agents | -68 | -67 | +1 |
| Bank levies | -70 | -72 | -2 |
| Net operating expenses | -120 | -140 | -20 |
| other operating income | 16 | 10 | -6 |
| operating expenses | -136 | -150 | -14 |
| Impairments | 1 | 0 | -2 |
| Income tax expense | -13 | -5 | +8 |
| Net profit | 46 | 21 | -25 |
| IFRIC21 adjustment | 25 | 26 | +1 |
| Adjusted net profit | 71 | 47 | -24 |

- IFRIC21 adjusted H1 2019 result of 47 million EUR compared to 71 million EUR over the same period of last year.
- Net result is impacted by a one-off IFRS effect: -24 mio YoY related to mark-to-market of hedge derivatives because of lower interest rates.
- 4% higher recurring net interest income partially compensates this temporary effect. Main drivers are an increased mortgage production and the maturing of expensive term deposits and diversification of funding sources.
- Net operating expenses up 17% mainly driven by digital and IT investments.
 - -8 mio YoY impact of MtM changes caps and swaps, normally included in gains & losses
 - (2) -16 mio YoY impact of MtM changes swaptions, normally included in net interest result

Impact of one-off effects on net result

Net result walk (mEUR)

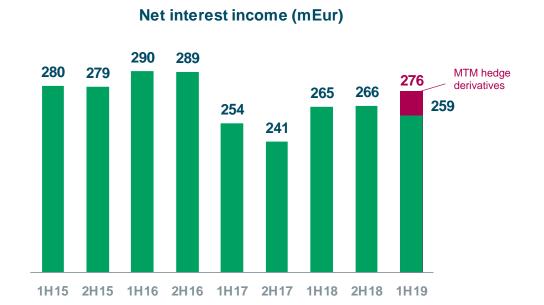


| | | incl. IFRIC21 | incl. IFRIC21 & MTM |
|----------------------|--------------|------------------|---------------------------|
| | Not adjusted | correction | correction |
| Net result (mio EUR) | 21 | 47 | 62 |
| ROE | 2,1% | 4,6% | 6,2% |
| NIM | 1,26% | 1,26% | 1,35% |

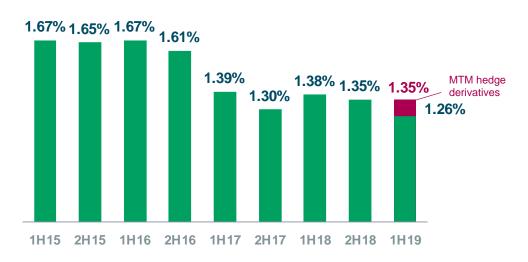
- H1 2019 result of 21 million EUR impacted by IFRIC 21 ruling, corrected net result of 47 mio
 - Upfront bank levies of 72 mio: -26 mio impact (after tax) on H1 2019 results
- Continued lower interest rates cause MtM accounting effects in profit and net interest margin
 - Mark-to-market of hedge derivatives: -16 mio (after tax)
- Adjusted H1 2019 result of 62 mio EUR with an ROE of 6.2%



Recurring NII up by 4% yoy at stable margins





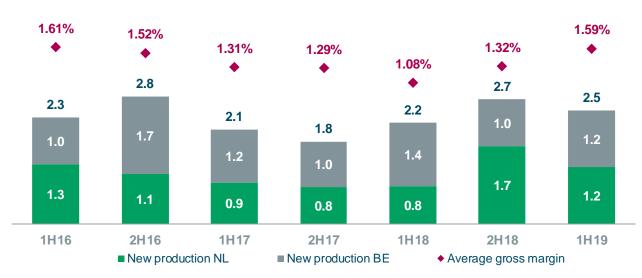


- Net interest income (259 mio) down by 2%, but up 4% (to 276 mio) when corrected for the mark-to-market impact of hedge derivatives.
- Pressure on new mortgage loan pricing and lower reinvestment yields in the investment portfolio, compensated by lower interest expenses as more expensive retail term deposits mature.
- Funding cost for Belgian retail funding is at the legal floor, but diversification of funding sources to wholesale funding with 3.2 bio securitization funding outstanding supports the improvement of the net interest result.
- Recurring net interest margin stable at 1.35%.



Mortgage production and margins





- 2.5 billion EUR¹ new loans granted in H1 2019 to the Belgian and Dutch households
 - Down 11% yoy in Belgium
 - Up 51% yoy in the Netherlands
- Significant increase of 51 bp in average gross margin in H1 2019 to 1.59% versus H1 2018, driven by higher client margins both in Belgium and the Netherlands.
- Retail mortgage loan production market share at 6.3% in Belgium and 2.8% in the Netherlands.



Stable Revenue in Fund Management



5.8% 6.0% 5.6% 5.2% +

29

2H16

■ Transaction fees

28

1H16

■ Management fees

20

Fee income¹ (mEUR)

- Strategic focus on fee income derived from retail investment funds offered as an alternative to traditional savings products.
- Commercial action (no entry fee paid by clients) on Argenta Portfolio supports a gross production of 799 mio, including a switch from Carmignac to core funds (266 mio redemption).
- This results in a market share of 4,0% in ICB funds², and (together with a positive market valuation) an assets under Custody growth to 7.1 bn EUR, up with 14%.
- Total fee income in H1 2019 stable at 49 mln EUR: Higher management fees offset lower entry fees following commercial initiative.
 - (1) Excluding commissions to agents.
 - (2) Data of 31/03/2019

2H17

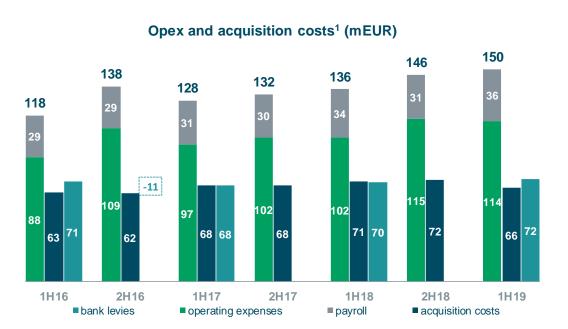
1H18

2H18

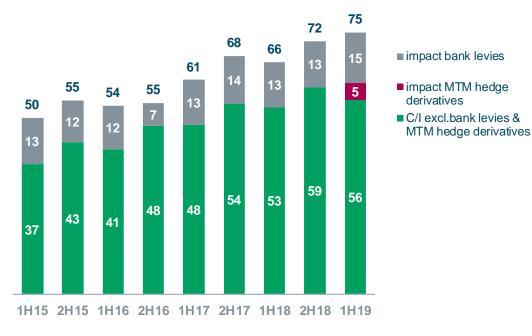
◆ Net fees in operating income



Investing in the Future



Cost / income ratio (%)



- Continued investments in digital and new core banking system and professionalization of services increase staff and IT expenses.
- Acquisition costs¹ slightly down.
- Increase in total bank levy expense of 2 mio to 72 million EUR.
- H1 2019 cost/income ratio at 60%, bank levies increase ratio to 75%. C/I ratio adjusted for MtM hedge derivatives is 56%



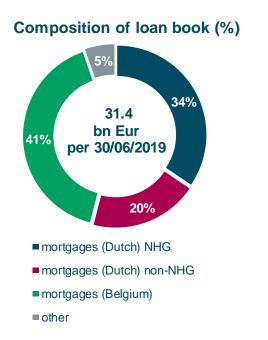
⁽¹⁾ Acquisition costs relate to commissions paid to the branch network for product distribution.

3. Asset quality

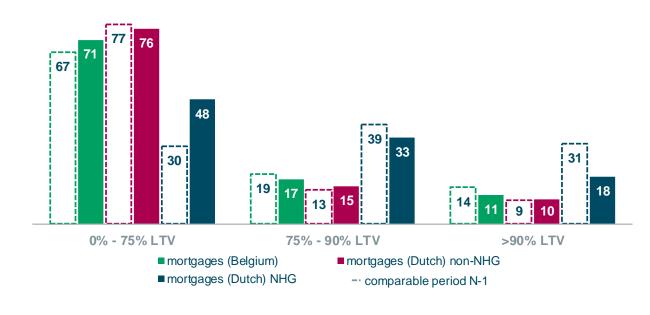


A high-quality loan book

H₁ 2019

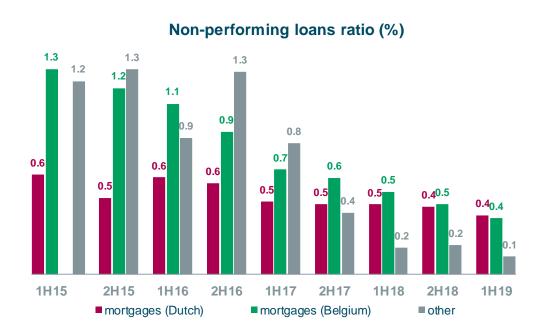


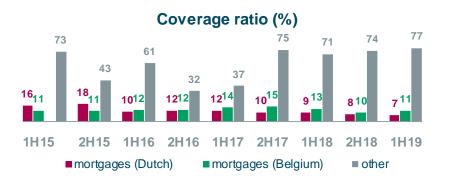
Indexed loan-to-value mortgage loan book (%)



- The residential mortgage loan portfolio in Belgium and the Netherlands composes 95% of the loan book. The remaining 5% consists of consumer loans and local, regional governments and corporate loans.
- The portfolio share of non-NHG¹ mortgages increases, but NHG¹ is still 64% of Dutch portfolio.
- The average LTV for Belgian mortgages is at 58% (stable), for Dutch mortgages at 69% (+100 bp.). The total portfolio LTV is 64% (stable).

Low Risk Loan Portfolio







Cost of risk (%)

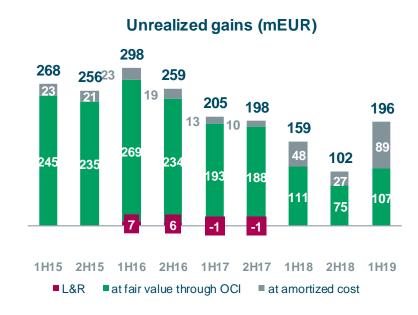
- Consistent low risk at historical low NPL levels confirms high quality of mortgage loan. Only 0.37% of the mortgage loan book is non-performing.
- Average coverage ratio of 10.3% given high quality of prime mortgage collateral.
- Cost of risk remains close to zero.



Diversified and liquid investment portfolio

ABS

9% 2% 27% 8.2 bn EUR Sovereigns & Regional Covered Financials Corporates



- Portfolio stable (up 0.1 bn EUR) with reinvestment of securitization proceeds in highly liquid assets to support the liquidity position and enable further mortgage loan growth.
- Well-balanced conservative portfolio.

RMBS

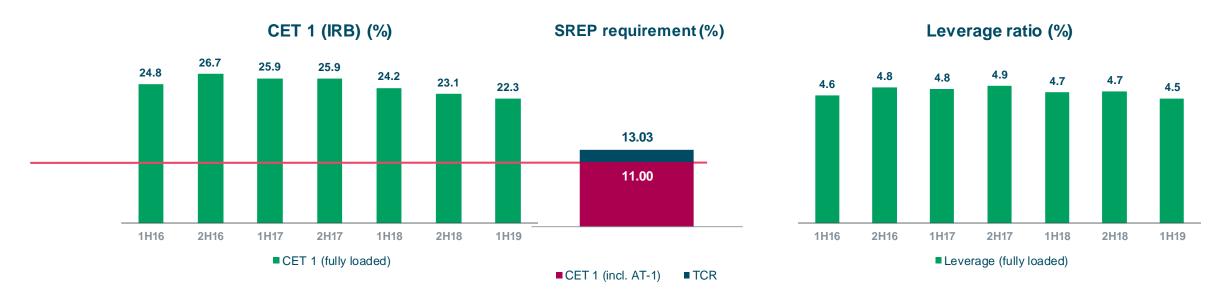
- No exposure to CDO, CLO, Alt-A, subprime.
- High quality of investments: 36% of the portfolio is rated AA and above and 98% of the portfolio is investment grade, unrealized capital gains 196 million EUR
- Exclusively euro-denominated with focus on European markets: 96% of portfolio in European Economic Area.



4. Solvency and liquidity



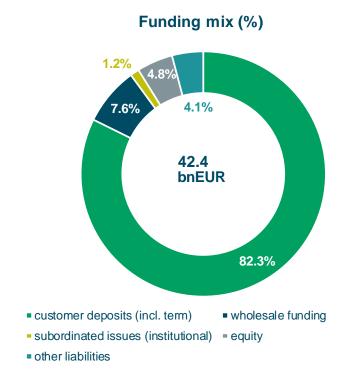
Solvency well above SREP requirement



- CET 1 (IRB) ratio of 22.3% fully loaded, down by 0.8% compared to H2 2018 mainly due to:
 - Increase in investments portfolio reflecting extra cash from EMTN issuance, primarily reinvested in corporates and institutions, together with a decrease of market value of derivatives, causes an increase in exposure in posted collateral with a combined impact of -1.0%pt.
 - Partly compensated by CET-1 capital increase in the form of retained earnings and other comprehensive income, with an impact of +0.4%pt.
- Leverage at 4.5%.



Funding and Liquidity Position H1 2019



| In % | 1H15 | 2H15 | 1H16 | 2H16 | 1H17 | 2H17 | 1H18 | 2H18 | 1H19 |
|---------------------------------------|------|------|------|------|------|------|------|------|------|
| Liquidity coverage ratio ¹ | 181 | 180 | 168 | 179 | 167 | 162 | 195 | 170 | 170 |
| Net stable funding ratio ² | 146 | 144 | 142 | 145 | 145 | 143 | 145 | 141 | 138 |

- Strong liquidity position, well above regulatory limits, for both LCR and NSFR.
- Stable deposit funding base mainly consisting of retail savings deposits.
- Diversification of funding sources with 3.2 billion EUR of securitizations of Dutch NHG mortgages (issued in 3 Green Apple transactions), EMTN issuance February 2019 and subordinated debt.

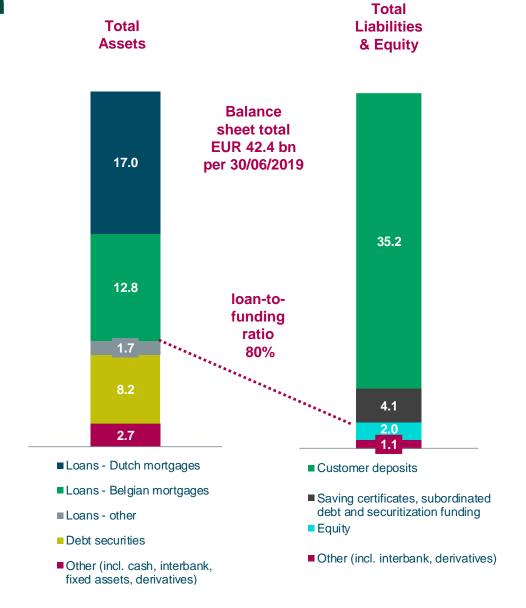
- (1) Basel III
- (2) EU Delegated Act



Balance Sheet Composition

Strong retail funding profile with low loan-to-funding ratio of 80%.

credit quality

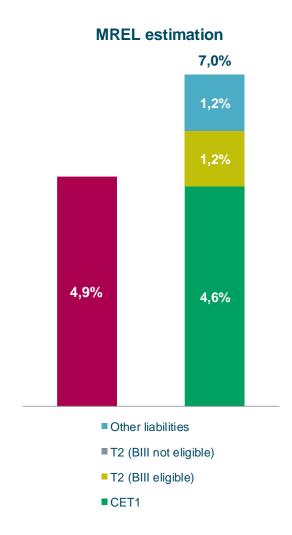


solvency and liquidity



MREL update Bail-in capacity Argenta Spaarbank

- The SRB has communicated a target MREL ratio of 4.85%⁽¹⁾ of total liabilities and equity for 2018 and 2019. This equals 2 billion EUR.
- Available MREL is 2.5 billion EUR. This is 7% of total liabilities and equity and well above the requirement.
- The 7% includes 500 million Senior Preferred that was issued in Februari 2019 (2)



⁽¹⁾ Access to Single Resolution Fund in resolution requires a MREL level of at least 8.0% of Total Liabilities and Own Funds



⁽²⁾ Eligible liabilities instruments according to Article 72b CRR2

5. Outstanding Debt



Outstanding debt











| Summary | of t | erms |
|---------|------|------|
|---------|------|------|

| Issuer | Argenta Spaarbank |
|-------------|-------------------|
| Size | EUR 0.5bn |
| Rating (S) | BBB- |
| Spread | MS + 395bp |
| Settlement | 24 May 2016 |
| Call | 24 May 2021 |
| Maturity | 24 May 2026 |
| Issue Price | 99,59% |
| Listing | Luxembourg |
| JLM | BNP/HSBC |

Summary of terms

| Issuer | Green Apple 2017-I NHG |
|--------------|------------------------|
| Seller | Argenta Spaarbank |
| Size | EUR 1.2bn Class A |
| CE | 13.0% |
| Rating (F/M) | AAA / Aaa |
| FORD | March 2024 |
| Settlement | 5 Oct 2017 |
| Issue Price | 101.09% |
| Listing | Luxembourg |
| Arranger | ABN AMRO |

Summary of terms

| Issuer | Green Apple 2018-I NHG |
|--------------|------------------------|
| Seller | Argenta Spaarbank |
| Size | EUR 1.0bn Class A |
| CE | 12.0% |
| Rating (F/M) | AAA / Aaa |
| FORD | January 2025 |
| Settlement | 26 June 2018 |
| Issue Price | 101.10% |
| Listing | Luxembourg |
| Arranger | ABN AMRO |

Summary of terms

| Issuer | Argenta Spaarbank |
|-------------|-------------------|
| Size | EUR 0.5bn |
| Rating (S) | A- |
| Spread | MS + 85bp |
| Settlement | 06/02/2019 |
| Maturity | 06/02/2024 |
| Issue Price | 99,971% |
| Listing | Luxembourg |
| JLM | MS/BNP/ABN |

Summary of terms

| The second second | |
|--------------------|------------------------|
| Issuer | Green Apple 2019-I NHG |
| Seller | Argenta Spaarbank |
| Size | EUR 825mio Class A |
| CE | 13.3% |
| Rating (F/DBRS) | AAA / AAA |
| FORD | January 2026 |
| Settlement | 26 June 2019 |
| Issue Price | 100,735% |
| Listing | Luxembourg |
| Arranger | ABN AMRO |



6. Wrap-up



Wrap-up

- Strong and resilient business model with unique client loyalty and brand scores.
- Strong commercial volumes both in terms of mortgage loan production in Belgium and the Netherlands as well as fee income generation through investment funds.
- Continued focus on digitalization, leading to a planned increase of expenses and a higher Cost/Income-ratio.
- Increase of recurring net interest income in the first half of 2019.
- Lower interest rate environment increases the pressure on recurring net interest margins and creates negative mark-to-market adjustments on the hedging portfolio, most of which are one-off.
- Very strong solvency, funding and liquidity position.



7. Glossary



7. Glossary (1/2)

| ABS | Asset-backed security |
|-------------------------------------|--|
| AFS | Available for sale |
| Argenta Assuranties | Consolidation scope of the legal entities Argenta Assuranties (parent) and Argenta-Life Nederland (subsidiary). |
| Argenta Group | Consolidation scope of the legal entities Argenta Bank- en Verzekeringsgroep (parent) and Argenta Spaarbank, Argenta Asset Management, Argenta Assuranties, Argenta-Life Nederland (subsidiaries). |
| Argenta Spaarbank | Consolidation scope of the legal entities Argenta Spaarbank (parent) and Argenta Asset Management (subsidiary). |
| Assets under Custody or AuC | Client investment products held on custody accounts. |
| BIII | Basel 3 |
| Combined ratio | [technical insurance charges + acquisition costs + operating expenses] / [earned premiums] (after reinsurance) |
| Common Equity Tier 1 ratio or CET 1 | [common equity tier 1 capital] / [total weighted risks] |
| Cost of Risk or CoR | [net changes in specific and portfolio-based impairments for credit risks] / [average outstanding loan portfolio] |
| Cost/income or C/I | [operating expenses of the period] / [financial and operational result of the period] Operating expenses include administration expenses, depreciation and provisions. Financial and operational result includes net interest income, dividend income, net income from commissions and fees, realised gains and losses on financial assets and liabilities not measured at fair value in the income statement, gains and losses on financial assets and liabilities held for trading, gains and losses from hedge accounting, gains and losses on derecognition of assets other than held for sale and other net operating income. The numerator is adjusted for (exceptional) items which distort the P&L during a particular period in order to provide a better insight into the underlying business trends. Adjustments relate to bank levies which are included pro rata and hence spread over both halves of the year instead of being recognised upfront (as required by IFRIC21). |
| Cost/income or C/I exl. Bank levies | [operating expenses of the period - bank levies of the period] / [financial and operational result of the period] |
| Coverage ratio | [total specific impairment provision for non-performing loans] / [total outstanding non-performing loans] |
| CRR | Capital Requirements Regulation |
| HTM | Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments that an entity intends and is able to hold to maturity and that do not meet the definition of loans and receivables and are not designated on initial recognition as assets at fair value through profit or loss or as available for sale. Held-to-maturity investments are measured at amortised cost. |
| IFRIC | International Financial Reporting Interpretations Committee |
| | |



7. Glossary (2/2)

| Leverage Ratio or LR | [regulatory available tier-1 capital] / [total exposure measures]. The exposure measure is the total of non-risk-weighted on and off-balance sheet items, based on accounting data. The risk reducing effect of collateral, guarantees or netting is not taken into account, except for repos and derivatives. This ratio supplements the risk-based requirements (CAD) with a simple, non-risk-based backstop measure |
|---|--|
| Liquidity Coverage Ratio or LCR | [stock of high quality liquid assets] / [total net cash outflow over the next 30 calendar days]. |
| Loan-to-deposit or LTD | [loans-and-receivables] / [customer deposits and customer debt certificates] |
| MREL | Minimum requirement for own funds and eligible liabilities |
| Net interest income or NII | [revenues generated by interest-bearing assets] - [cost of servicing (interest-burdened) liabilities] |
| Net interest margin or NIM | [net interest income of the period] / [average total assets of the period] Total assets are used as a proxy for the total interest-bearing assets. |
| Net stable funding ratio or NSFR | [available amount of stable funding] / [required amount of stable funding] |
| NFCI | Net Fee and Commission Income |
| NHG | Nationale Hypotheek Garantie (National Mortgage Guarantee) is a guarantee scheme by the Dutch government on residential mortgages |
| Non-performing loans ratio or NPL ratio | [total outstanding non-performing loans] / [total outstanding loans] |
| O-SII | Other systemic important institutions |
| Return on equity or RoE | [net profit of the period] / [equity at the beginning of the period] |
| RMBS | Residential mortgage-backed security |
| SREP | Supervisory Review and Evaluation Process performed by the European Central Bank |
| Tier 2 | Tier 2 capital is the secondary component of bank capital, in addition to Tier 1 capital |
| Total Capital ratio or TCR | [common equity tier 1 capital + additional tier 1 instruments + tier 2 instruments] / [total weighted risks] |
| | · |



Contact us:

Investor.relations@argenta.be Geert.Ameloot@argenta.be Christian.Lambrechts@argenta.be Erwin.Desmet@argenta.be

More information:

www.argenta.eu

